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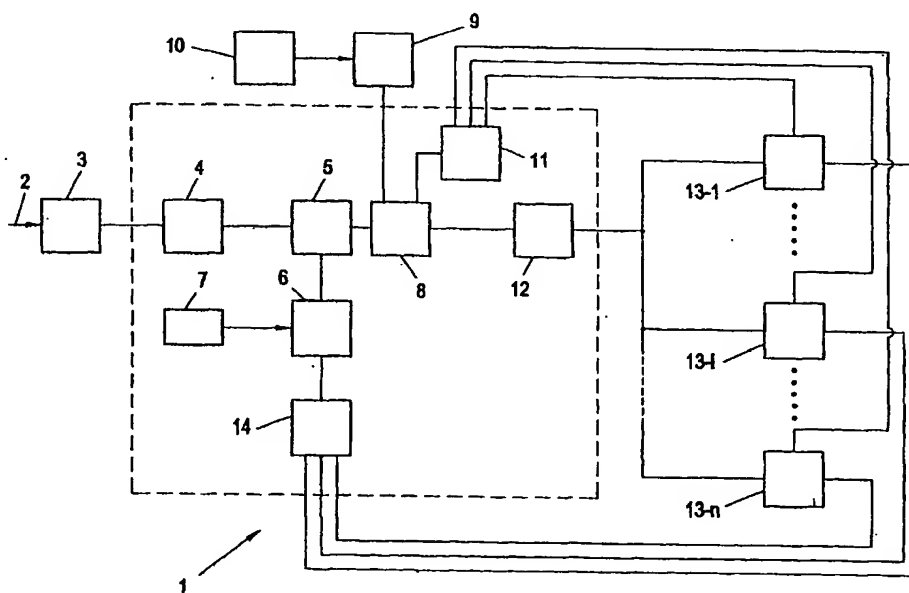
(54) **Title:** METHOD TO ROUTE JOBS

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(57) Abstract: For the automatic routing of jobs of different types to persons who will undertake the jobs, means (4) for establishing the type of a job to be routed when a job request arrives, means (6) for storing personal parameters of persons assigned to the types of jobs, means (5) for establishing at least one person who, on the basis of the stored personal parameters, is suitable for undertaking the particular job, based on its type, and means (12) for automatically forwarding the processing request to the person established as suitable are provided, which means (12) for automatic forwarding are connected to the means (5) for establishing at least one suitable person.

INTERNATIONAL SEARCH REPORT

PCT/IB/03486

A. CLASSIFICATION OF SUBJECT MATTER
IPC 7 G06F17/60

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
IPC 7 G06F G10L

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data, PAJ

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	WO 01 13276 A (GEN ELECTRIC) 22 February 2001 (2001-02-22) page 2, line 3 - line 23 page 3, line 10 - line 19 page 5, line 13 - line 22 page 6, line 7 - page 7, line 21 page 10, line 21 - page 11, line 2; figure 2	1-7, 11-17
Y	---	8-10, 18-20
Y	EP 1 094 445 A (MICROSOFT CORP) 25 April 2001 (2001-04-25) paragraph '0014! - paragraph '0021! ---	8-10, 18-20
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☒ Further documents are listed in the continuation of box C.

☒ Patent family members are listed in annex.

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C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

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